

## Advanced Dermatology Care: Medical Testimonials

"Dr. OJ Rustad is always so personable and professional! Dr. Rustad found a cure for a skin problem I have been dealing with for years. I have gone to so many other doctors who looked at me like I was crazy with my problem, like I just had to deal with it! Honestly! Dr. Rustad changed my life! My skin problem has been dealt with!! I cannot thank Dr. Rustad enough!"

Sharon M., *White Bear Lake*

"Dr. Ruth (the other Dr. Rustad) took care of my skin extremely well. I could tell she also cared about me as a person; she answered my questions, and didn't mind touching my skin, even though it looked gross when I first came here (it's much better now!)"

Micheala T., *St. Paul*

"Dr. Ruth Rustad was very comforting, very professional, very caring and soothed my fears. Franci was great!"

Bette H., *Pine City*

"Dr. Rustad and Staff, Thank you for the wonderful care I received from all of you. I can see how you all love your work!"

Marion L., *White Bear Lake*

"I have seen many doctors and tried the holistic approach to no help at all. Since I've seen Dr. Rustad my condition is so much better and I am no longer in pain. Office staff treats me with respect."

Melodie S., *Hugo*

"I was in need of help and Dr. Rustad came through for me. On the scale of 1-10, 10 being the best I give him a 10. Very good job done by Doctor and staff."

Sidney H., *N St Paul*

"A very friendly and professional staff made to feel quite welcome from very first visit. Advance Skin Care has been our dermatology center for years. Scheduling appointments and wait time are very efficient. Tressa PA-C and her medical assistant are an awesome team."

Barbara and Irwin B., *North Oaks, MN*

"Shelly L was very calm, kind, professional and thorough. I really like her. All of the staff was pleasant."

Tanya G.

"Shelly L is extremely good in her profession. She is knowledgeable, professional and very kind. She represents the highest level of all qualities that patients look for and need. Many thanks for having Shelly on your staff."

Shirley A., *New Richmond*

"Heather and Kelsey simply could not have been more professional and kind. Thank you."

Kathryn D.

"I want to thank Shelly L for taking the time to go over everything and explain everything to me. The entire staff was extremely friendly and helpful."

Patrick J., *St Paul*

"Shelly B was extremely helpful and extended herself."

Joan K.

"Super experience, the nurses were knowledgeable, considerate and informative. Crystal and Shelly were professional and personable."

Lynnette B., *Stillwater*

"Everyone was outstanding as always! They were thorough, friendly and professional."

Claudia H., *Chisago*

"Very thorough and given several treatment options. I will be back. Thank you!"

Marjorie M., *Lakeland*

"I loved everything about my experience. Shelly was so kind, patient, professional, knowledgeable and respectful. I love the staff here. The receptionists are so kind. The nurses and doctors provide excellent care that has made a difference in my life."

Tari C

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"Mel is amazing, professional, technically proficient and a delightful person."

Michele M

"Wendy Timmons PA-C was thorough, informative and very pleasant. The staff was helpful"

Jean S., *Shoreview*

"It was an incredible experience, especially the staff (Shelly B and Shelly L). She was incredibly kind, informative, sensitive and caring. I was extremely nervous and she calmed me down and made sure there was nothing to be scared about. I will definitely praise her for her work and bedside manner. Thank you!"

Elizabeth G., *Stillwater*

"Minimum waiting time, greeted by nurse pleasantly. I was impressed with the amount of time Wendy spent with my daughter answering questions and making her comfortable."

Renee K., *White Bear Lake*

"Heather is great! She really listens to her patients and offers wonderful care and concern."

Lorie A., *Maplewood*

"Heather and Dee were the most professional, warm and delightful medical experts. This appointment was the most wonderful relaxing medical appointment I have had in 40 years!"

Kelly R., *St. Paul*

"Wonderful patient education. Wendy always had a plan of care and answered all my questions. I am so happy with the results and care I have received from Wendy."

Corissa S., *Hudson*

"The provider took time to talk and explain. Care was given during the procedure and they were sensitive to my needs. Both Crystal and Wendy PA-C were happy, caring people."

Kathleen, *White Bear Lake*

"Shelly PA-C was very good and thorough, explanation of what the lesion on my face probably is and easy to understand recommendations for the next steps."

Christa T., *St Paul*

"Heather was very respectful, thorough and explained carefully what she was doing during the exam. The staff was friendly and helpful."

Linda T., *Vadnais Heights*

"Shelly PA-C explained very carefully and thoroughly the situation and how to treat them. The staff was very efficient."

Florence K., *Maplewood*

"I had my body exam with Shelly Larson, PA-C and her nurse, Linda, and it was a very informative and comfortable experience. The information Shelly & Linda shared with me was VERY helpful in understanding skin cancer and how to prevent future bad hoodoo. Kudos to those two."

Lawrence H., *Circle Pines, MN*

"I really liked how Wendy PA-C checked everything out, made sure the medication was working, and checked the problem areas so thoroughly. She is friendly and personable, and very competent."

Michelle S., *Hugo*

"I appreciate the efficiency of the ADC office as well as the professionalism of all the staff. Shelly PA-C was able to quickly and correctly diagnose."

Nancy M., *Mahotmedi*

"Wendy PA-C was a good listener and she suggested other options. Layla was awesome too!"

Susan T., *St. Paul*

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"The receptionist made me feel comfortable as soon as I arrived. The medical assistant gave injections to numb area, she did an excellent job. Shelly, the PA-C was patient in explaining procedure and why. This was a very pleasant experience."

James J., *Stillwater*

"Tressa PA-C was friendly, competent, explained the procedure and low key. PaTrue was helpful, friendly and easy to talk to."

Sue S., *White Bear Lake*

"I thought Tressa PA-C and PaTrue were very nice and told me what had to be done. I was pleased with both of them."

Mary C., *Lindstrom*

"Both Dr. Rustad and his CMA took the time to carefully review my medical history. I felt that I was treated with great consideration. The doctor's observations and recommendations were thoroughly explained to me. I was given options and a long term approach to prevent future cancer concerns."

Carrie R., *Lino Lakes, MN*

"I am very happy with the results since coming to Dr. Rustad. I love the way they are aggressive with the treatment. I have had psoriasis all my life and never before has it been as under control as it is now. Thank you."

Michael S., *Rush City*

"I have seen several doctors over the span of four years and tried an equal amount of treatments for this condition. Dr. Rustad was able to diagnose my condition and recommend the appropriate treatment after one visit. I am free of these symptoms for the first time in years. I really appreciate his experience and expertise."

Michael A., *Stillwater, MN*

"Dr. Rustad, One can't properly thank a guy for providing quality care and superior surgical craftsmanship between busy clinic appointments while holding gauze over one's lip. My relationship with the sun has changed forever and I'm just happy to still be here to (safely) enjoy it. My many thanks and gratitude."

Tim T., *Lino Lakes*

"The staff is very friendly and positive. The waiting room is cheerful and I was very pleased with the knowledge of conditions that Dr O.J. Rustad has."

Athena P., *Falcon Heights, MN*

"I arrived without an appointment, in pain and discomfort, yet followed through with Dr. Rustad right away. Linda detailed all the steps I need to follow and why, as did Dr Rustad."

Ralph M., *Stillwater*

"Dr Larson is one of the nicest and thoughtful doctors, I recommend her highly. The nurses are all perfect and so concerned for my health. I thank them all."

Bette N., *Lilydale*

"Dr. O. J. Rustad is very calming and professional. Shelly and Carmen were very thorough, patient, and understanding."

Helen G., *Vadnais Heights*

"Coming to Advanced Dermatology Care was an enjoyable experience for me. Everyone here is very friendly, knowledgeable and made me feel comfortable. Dr. O.J. Rustad made a diagnosis of a skin rash two weeks prior and I could hardly wait for him to see the miraculous improvement in only two weeks! I've had it for years. Thanks Dr. Rustad."

Coralee B., *North Branch*

"Please accept my belated thanks in your prompt appointment for my mother. She is much better and is more comfortable. A huge thank-you to Diane for caring about a new patient and Dr. O.J. for putting her at ease and fitting her in to a busy schedule. You are the best in patient care and concern!"

Mary Jo M., *Maplewood*

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"You guys Rock! Franci was great!, Dr. OJ was wonderful! Procedure was quick and painless!"

Tana H., *Taylor's Falls*

"Dr. O.J. took time to answer my questions. I am impressed not only with his knowledge but also with his bedside manner. (even though we were sitting in chairs). A+ for Dr. O.J. today. Kudos for Diane and Melissa also."

Marilyn G., *Stillwater*

"All the staff are friendly and re-assuring. Dr Rustad is always professional but with a sense of humor. I appreciate especially the follow up phone call - shows care. There is obviously good morale on the staff and patients can sense that."

Jerome K., *Lakeland, MN*

"Tressa PA-C was thorough and fast, efficient and really nice. I liked her."

Kathryn W., *West St. Paul*

"Shelly PA-C took the time to listen and to answer questions, sharing of knowledge, and advice. The staff was very personable."

Sus S., *St. Francis*

"Excellent service. Linda and Wendy PA-C were very helpful and answered all my questions."

Linda L., *Vadnais Heights*

"Shelly PA-C was very kind and informative. She seemed knowledgeable and explained things well. The staff was kind and welcoming."

Scott P., *Circle Pines*

"It was a very pleasant and quick experience. I was amazed at the onsite diagnosis that Wendy Timmons PA-C was able to do. No long waiting time. Everyone was pleasant and professional."

Barbara C., *Shoreview*

"Wendy, PA-C applied the anesthetic I barely noticed the needle poke me. She was so gentle. The staff was friendly and helpful. A very positive place."

Lynda T., *Shoreview*

"Very friendly, explained things very well and I understood her very well. Both the provider Heather PA-C and the Medical Assistant Shelly made me very comfortable."

Christine K., *Circle Pines*

"They treated me with such a friendly manner. I felt like I was at my own home with such a friendly atmosphere. They gave me all the information I needed. Heather and Shelly B both took their time to explain the procedures of moles on my body scan. They were so professional. I'd trust them with my life no matter what. Great employees to have on staff."

Rita P., *Forest Lake*

"The provider is knowledgeable, great interpersonal relations, and no waiting in lobby. The staff is very friendly and helpful."

Dora H., *White Bear Lake*

"Heather Kill PA-C was very helpful with info and making sure I was taken care of and gave me plenty of advice on how to take care of my condition. All the staff was nice and professional."

Grady W., *Arden Hills*

"Heather PA-C was professional-yet friendly, very reassuring. They made a very nervous person feel welcome-and that it was fine to be here. Could not have had better care."

Jill S., *Circle Pines*

"Heather, PA-C-thanks for a great job shaving off my mole on the side of my nose. No scar, healed in 5-7 days!! Very Satisfied!!"

Julie L.

## Advanced Dermatology Care: Medical Testimonials

"I know that I received the very best possible treatment and care at Advanced Dermatology Care. I have had both serious issues, removal of skin cancer, and not so serious issues such as enhancing my appearance with the latest cosmetic treatments.

The Doctors are extremely knowledgeable and caring, as is the staff, always taking time to make sure you understand the procedure. I have never felt rushed when having cosmetic facial treatments and injections. I would not trust anyone else. I am often complimented on my skin and how well I look. Much of that is due to the care I have received from the doctors and staff at Advanced Dermatology Care."

Peggy J., *Wayzata, MN*

"My experience with Shelly PA-C and Shelly was wonderful! They did a great job, I would come back to the office anytime. I am very, very pleased!"

Kim E., *St. Paul*

"Tressa PA-C was very informative, funny and made me feel comfortable. The exam was thorough and complete and was taken care of in a timely fashion. Franci was pleasant and funny."

John H., *Wyoming*

"Tressa PA-C was frank and open and encouraging."

Paul H., *White Bear Lake*

"I think Shelly PA-C and both Doctors Rustad are fantastic."

Bonnie J., *Vadnais Heights*

"My experience at Advanced Skin Care was excellent. The Dr. and staff I dealt with provided great care. I would recommend this clinic to everyone. It's not often that you get to deal with people who care about your well being."

Dan A., *Hugo*

"I had been going to another office for over 2 years not getting any results. They told me its eczema and there is nothing else to do but use greasy lotions or creams. I had major cracks in my hands and looked in the yellow pages to find Advanced Skin Care. I have never been so happy with my hands and each time I come back they continue to try new things. It's unbelievable the care you receive here. They are always respectful of your time; I have never waited more than 10-15 minutes."

Heidi K., *Stillwater*

"I have been a patient at your clinic over six years. The medical providers are outstanding. The staff is very efficient and friendly."

Virginia A., *Maplewood*

"Shelly PA-C was professional yet personal. The staff seemed truly interested."

Richard W., *Circle Pines*

"Jackie and Wendy PA-C excellent and professional and nice. Marci at the front desk is efficient and pleasant."

Kathy D., *Shoreview*

"Shelly PA-C was great. Very informational, I knew what I was walking away with, how to use it and the plan for the future. Everyone was very nice and helpful."

Jaimie L., *White Bear Lake*

"I would like to say how very knowledgeable and patient the staff was with my daughter. I would recommend this clinic to everyone I know. For my daughter, initially it was painful and then became fun. I got to see the actual cyst - what a site. Both Drs that provided the procedure were awesome. The staff made both of us so comfortable."

Lauren C., *Maplewood*

"Shelly B. was kind, courteous, warm, empathetic and reassuring. She explained things thoroughly. Dr. OJ Rustad explained the procedure before and as he was completing it."

Linda P., *Shoreview*

## **Advanced Dermatology Care: Medical Testimonials**

“Shelly and Pa True were great and kept me informed on every step of the procedure; very professional and friendly.”

Chris J., Shoreview

“Dr. OJ Rustad and Pa True were very friendly, knowledgeable, thorough and efficient.”

Kathleen B., Lino Lakes

“The provider was the best. Pa True was very complete and gentle; hands of an angel.”

Joan G.

“Dr. Rustad and Cori were very personable. My procedure was explained step-by-step, very thorough and friendly.”

Dora H., White Bear Lake

“I really enjoyed Shelly MA, working on my skin. She was very patient and answered all my questions. She was very thorough, great person to make a first-timer feel at ease. I would recommend Shelly.”

Gloria D., North St Paul

“They take care of things immediately. My face has never been this clear. Thank you. The staff is really friendly and happy. You will not be disappointed.”

Jennifer M., Hugo