

Advanced Dermatology Care: Customer Service Testimonials

"The staff is extremely knowledgeable and always friendly every time I am in the clinic. Both the Doctors and Physician Assistants take all the time necessary for me to understand any medical procedures I am having - I never feel rushed!"

Marit S., *Mahtomedi*

"Everything was explained thoroughly and there was absolutely no pain. The staff was professional and informative."

Rebecca T., *St Paul*

"The staff was very helpful with my questions and explanations, and their patience and professionalism really eased my concerns. I was very apprehensive about my procedure initially, but just like they said, it went very well."

Craig B., *Forest Lake, MN*

"I have found the XTRAC laser treatment to be very helpful. Chris, my nurse, has been wonderful. I have enjoyed coming to the ADC clinic very much."

Connie W., *Forest Lake, MN*

"Treated with XTRAC Laser 9th trip-very painless and much improvement. Feeling better about my looks."

C.F., *River Falls*

"Awesome! Good News. Gave me confidence that all will be ok. Reassured me. Helpful, friendly staff, no rushing on initial visit."

Dorcas W., *Stillwater*

Shelly was very informative with both of my teenagers and their medications. She is very pleasant and I felt like they knew what the skin care regiment was when we left."

Shelly M., *Woodbury*

"Additional information given by Medical Assistant, Shelly, was very helpful. She helped me feel at ease. Also provider Shelly was great!"

Kathleen O., *Oakdale*

"Chris is always professional, listening to all of your dermatology needs."

Carolyn K., *Maplewood*

Cindy W. fabulous people person. Energetic and approachable. Professional and personal at the same time – great balance!"

Kim G., *St. Paul*

"On this first visit to the WBL office, I found all the staff members to be caring, thorough and knowledgeable. I felt my concerns had been heard and addressed. An extra perk was the complimentary cosmetic consultation with Melissa!"

Mary G., *Lindstrom*

"I was completely happy with the care I received. Everybody treated me with such kindness and gentle ways. Dr. Rustad was wonderful as well as all others who came to help."

Charlotte R., *Center City, MN*

"I like this place. It is much closer than Stillwater and the employees are friendly. That isn't a quality I see in many Dr's offices. Nice Clean Atmosphere."

Dawn G.

"Franci was the greatest to be around and very informative. Made the visit very relaxing."

Jeff H.

"Very on time appointment. Very nice, informative nurse. Great care. Nurse was very nice and friendly. I was happy to have an initial consultation and then a surgical procedure all in the same visit."

Alise T., *New Brighton*

"I am very pleased with the staff and service at Advanced Dermatology Care. They are considerate and helpful and seem to go the extra mile to accommodate."

Marcia O., *Maplewood*

"It has been a very pleasant experience coming to this office. I have been treated professionally and with respect. In fact, my husband and grandma will be visiting soon."

Jessie B., *Oak Park Heights*

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"Helping me answer questions related to my kids records. [Diane] was patient and helpful and took the time to make me feel appreciated as a client."

Melissa B., *Stacy*

"Franci and Linda were wonderful in assisting me with the purchase of a sun hat by re-opening the office doors after hours. I had just pulled in the parking lot and they were in the lot as well and were kind enough to return back to the clinic and re-open so I could purchase the hat. Wonderful people."

Rose Ann S., *Lino Lakes*

"From the front desk to the nurses and doctors; they did an excellent and very thorough job. It was a great experience."

Theresa S., *Vadnais Heights, MN*

"Expedient and not hurried with procedure. The staff was very professional with answers yet down to earth and easy going, was quite comforting."

Fred S., *Sturgeon Lake*

"I have never had such kind and caring service as I received from Lisa. She is something special and gives your office a more than excellent place to be helped. Linda and Jacki were fabulous, good team work and good service. Thank you one and all."

Bette Lou N., *Lilydale*

I liked the proficiency of entire process and the detailed explanation of diagnosis and treatment; and the efficiency of the front desk."

Marcia B., *Hugo*

I liked the relaxed and friendly atmosphere beginning at the reception desk. I was treated with friendliness and respect and informed of exactly what was going to happen.

Penny W., *Hudson WI*